



American Rescue Plan (ARPA) Electric & Gas Utility Arrearage Assistance Program

The ARPA program is designed to benefit residents of **Orleans Parish only** that experienced pandemic impacts (negative health, economic impacts) and the public, including disproportionately impacted communities. **If you received APRA assistance previously, you are not eligible to receive again.**

Eligibility

Eligibility for ARPA assistance is defined as:

- Residents of Orleans Parish
- Income up 300% of the Federal Poverty level
- Electric and Gas arrearages.

Required Documents

Application

- Universal Applications are located online at tca-nola.org and at TCA, Inc. offices located in the 1400 block of So. Norman C. Francis Parkway.

Proof of Residency

- Copy of Driver's License, State issued Identification Card, Military Identification Card or Passport of head of household and all individuals over 18 years old
- Copy of Social Security Cards or any federal or state government agency generated document displaying the full Social Security Number for all members of the household

Proof of Income (submit one from the list below)

- Copy of W-2 forms from your employer, Income Tax Returns, last four consecutive copies of check stubs, or current Food Stamp Printout (must be printed within 30 days) for all household members over 18 years old
- Copy of current year proof of other income (Social Security, Social Security Disability, Unemployment Insurance, Retirement and Pension Funds, Etc.)
- Copy of current Income Tax Documents IF SELF-EMPLOYED
- Separation Notice or lay-off slip from previous employer

Proof of Residence

- Copy of rent receipt, lease, deed or bill other than utility bill



Total Community Action, Inc.
1420 So. Norman C. Francis Parkway
New Orleans, Louisiana 70125
(504) 267-4298

WHO

- **Residents of Orleans Parish**
- Income up 300% of the Federal Poverty level
- Electric and Gas arrearages

WHAT

- Payment assistance with Electric and Gas arrearages (**past due**)

WHEN

By Appointment Only

Mon, June 23, 2025 4:30 PM – 7:30 PM
 Tues, June 24, 2025 4:30 PM – 7:30 PM
 Wed, June 25, 2025 4:30 PM – 7:30 PM
 Mon, June 30, 2025 4:30 PM – 7:30 PM
 Tues, July 1, 2025 4:30 PM – 7:30 PM
 Wed, July 2, 2025 4:30 PM – 7:30 PM

Walk-Ins Only

Thurs, June 26, 2025 4:30 PM – 7:30 PM
 Thurs, July 3, 2025 4:30 PM – 7:30 PM

American Rescue Plan ACT Program Income Guidelines @300%

All programs that have eligibility guidelines based on poverty levels must adopt and use these new guidelines immediately. It is important to remember your program's income determination requirements as well. Before using this method, check with your program supervisor or director for guidance! The Utility assistance program will utilize 300% of poverty as the guideline for the program. If a client is at 300% or below, they will be eligible to receive funds, however if they are above the 300% threshold, they will be considered ineligible.

Person In Family/Household	300% of Low Moderate Income (LMI)	Monthly
1	38,640	3,220
2	52,260	4,355
3	65,880	5,490
4	79,500	6,625
5	93,120	7,760
6	106,740	8,895
7	120,360	10,030
8	133,980	11,165
Families with more than 8 persons: Add \$15,420 annual for each additional person at \$300% of poverty		