

WE ARE

COMMUNITY

COMMITMENT

TEAMWORK

RESPONSIBILITY



INTEGRITY

JUSTICE

RESPECT

KNOWLEDGE

QUALITY

CREATIVITY

ADVOCACY

Total Community Action, Inc.
1420 South Jefferson Pkwy
New Orleans, LA 70125
(504) 872-0337
www.tca-nola.org

Thelma Harris- French
President/ CEO

ABOUT

Since 1964, TCA has addressed the needs of the poor and near-poor by providing direct assistance and the opportunity for people to better help themselves. Services to residents of New Orleans include early childhood development and comprehensive family support, workforce development, family strengthening, homeless prevention, free tax preparation assistance and financial counseling. Also, the agency offers financial assistance for utilities and home energy efficiency education.

TCA's overall approach to poverty reduction builds upon almost five decades of innovative demonstrations, initiatives, and advocacy. When parents can secure a steady income and build economic assets they are better able to successfully address the physical, emotional, and educational needs of their children. Our economic security work emphasizes family economic improvement, community-level system reform, and comprehensive neighborhood transformation.

TCA Mission is to reduce poverty in our community by providing human services, experiences, and opportunities that move persons from poverty to self sufficiency.

The agency offers two tier service delivery model entitled *Total Access* and *Total Family*. *Total Access* means that families are able to access all the services that TCA offers as well as referral to partnering agencies when needed this includes housing search and direct financial assistance. In *Total Access*, low-income families might be more likely to achieve family economic success through our combination of workforce development programs, income and work supports, financial services, and asset building opportunities that are bundled together in one location. In addition to above "walk-in" services (energy assistance, tax assistance, employment assistance) *Total Access* includes homelessness prevention through rent, mortgage and or utility payments for eligible customers and payments for emergency shelter, food and clothing.

For families in need of more intensive support we offer *Total Family*. *Total Family* is an intensive supportive case management delivery system to help families become more self-sufficient.

TARGET POPULATION

All programs offered by TCA are eligible for individuals and families that are low to moderate income. Each program has its own individual income eligibility requirements. A limited number of programs serve age restrictions such as senior citizen services or youth services but they must also meet the income eligibility requirements. Community Services presently defined eligibility as up to 125% of the poverty level.

BOARD OF DIRECTORS

as of December 2010

- Honorable James Singleton, Chairman, Representative of Public Sector
- Mr. Victor Gordon, Vice Chairman, Co-Chair Program Committee, Representative of Private Sector
- Rev. Charles Southall III, Secretary, Representative of Private Sector
- Honorable Cynthia Hedge-Morrell, Councilmember, District D, Representative of Public Sector
- Honorable Edwin R. Murray, State Senator, Representative of Public Sector
- Honorable Arthur Morrell, Clerk, Criminal Court, Representative of Public Sector
- Ms. Ann Duplessis, Representative of Public Sector
- Mr. Gerald V. Williams, Representative of Low Income Sector
- Mr. Henry I. Irvin, Representative of Low Income Sector
- Mr. Charles Rice, Sr, Representative of Low Income Sector
- Rev. James Russ, Representative of Low Income Sector
- Mr. Anthony W. Richard, Representative of Low Income Sector
- Mr. Johnny Jackson, Jr., Program Committee Chairperson, Representative of Private Sector
- Ms. Constance Andry, Representative of Private Sector
- Ms. Cathy Washington, Representative of Private Sector
- Ms. Mary White-Johnson, Head Start Policy Council

Understanding the Board Composition

Total Community Action board is statutorily mandated by the Community Services Block Grant Act, as amended in 1998, requires that a private nonprofit CAA administer its Community Services Block Grant Program through a tripartite board whose members fully participate in the development, planning, implementation, and evaluation of the program.

The tripartite board must be composed as follows:

1. One-third of the board must consist of elected public officials, holding office on the date of selection, or their representatives (except that if the number of such elected officials available and willing to serve on the board is less than one-third of the membership of the board, membership on the board of appointive public officials or their representatives may be counted toward meeting the one-third requirement);
2. not fewer than one-third must be persons chosen in accordance with democratic selection procedures adequate to assure that the members are representative of low-income individuals and families in the neighborhood served and, if they represent a specific neighborhood, that they live in that neighborhood;
3. and the remainder must be members or officials of the private groups and interests in the community (business, industry, labor, religious, law enforcement, education, or other major groups and interests).

As a community service organization, Total Community Action, Inc. continues to meet the objectives and goals in which it was originally established, to provide aid to low-income residents of New Orleans and Southeast Louisiana. Our programs address areas deemed critical to ensuring the future of our community at large and we have channeled our efforts and resources toward Education, Economic Development, and Health & Wellness. To achieve our goals, we have established the following programs:

OFFICE FOR CHILDREN, YOUTH & FAMILIES

Pearlie H. Elloie, Director
4521 Martin Luther King Blvd.
New Orleans, LA 70125
504-872-0333
phelloie@tca-nola.org



Total Community Action, Inc.'s (TCA) Office for Children, Youth, and Families (OCYF) is responsible for agency programs that promote the economic and social well-being of families, children, and individuals. Programs administered by OCYF are designed to:

- Promote the development of infants and toddlers and to enable their parents to fulfill their roles as parents and to move toward self-sufficiency,
- Promote the school readiness of low-income children by enhancing their cognitive, social, and emotional development in a learning environment that supports children's growth in language, literacy, mathematics, science, social and emotional function, creative arts, physical skills, and approaches to learning,
- Assist individuals, families, and parents in developing, implementing, and evaluating a path out of poverty – moving toward self-sufficiency.
- Help children to develop into healthy adults

OCYF has operational, administrative and programmatic oversight of all programs, services, and activities that directly impact children ages 0-11, their families, and individuals and families involved in the process of moving toward self-sufficiency. OCYF programs are designed to achieve the following outcomes:

- Individuals and families empowered to increase their own economic independence and productivity;
- Strong, healthy, supportive communities that have a positive impact on the quality of life and the development of children;
- Partnerships with institutions, organizations, individuals, and agencies that enable solutions which transcend traditional agency boundaries;
- Services planned, reformed, and integrated to improve needed access;
- Young children "ready" for school upon transition from Head Start; and
- Strong, community-based support systems for children as they transition from childhood into their pre-teen years.

Programs and Initiatives:

- Head Start
- Early Head Start
- Total Family
- Fatherhood/Male Involvement



HEAD START

Launched in 1965 as a comprehensive child development program, Head Start is currently a primary support structure to low income children and their families nationwide, providing early childhood education, social services, parent involvement and services for children with disabilities.

TCA operates a full-day, full-year Head Start program enrolling 1349 children ages 3-5 in ten (10) TCA administered Head Start centers, six delegate agency operated centers, and four (4) child care partner sites. The program provides a full range of comprehensive child and family development services including education, health (medical and dental), social services, mental wellness, parent/family engagement, and opportunities for community involvement. The program makes available ten percent of its enrollment opportunities to children with disabilities.

The overall purpose of Head Start is to promote the school readiness of low-income children by enhancing their cognitive, social, and emotional development

- in a learning environment that support children's growth in language, literacy, mathematics, science, social and emotional function, creative arts, physical skills, and approaches to learning;
- through the provision to low-income children and their families of health, educational, nutritional, social, and other services that are determined , based on family needs assessments, to be necessary; and
- to assist parents in developing, implementing and evaluating a path out of poverty - moving the family toward self-sufficiency.

EARLY HEAD START

Early Head Start provides family-centered services for low-income families with very young children. It is designed to promote the development of the children and to enable their parents to fulfill their roles as parents and to move towards self-sufficiency.

Early Head Start enrolls 136 infants and toddlers ages 0-3 in three Early Head Start centers and four Head Start/Early Head Start centers. The Early Head Start program provides family-centered services for low-income families with very young children designed to promote the development of the children, and to enable their parents to fulfill their roles as parents and to move toward self-sufficiency.

FATHERHOOD/MALE INVOLVEMENT

Fatherhood involvement enhances children's well-being. A growing body of research supports this conclusion, showing that children with involved fathers exhibit greater school readiness, increased cognitive development, higher levels of empathy, and other positive characteristics. The FATHERHOOD/MALE INVOLVEMENT initiative in the Total Community Action, Inc. Head Start/Early Head Start Programs is intended to strengthened the role of fathers in families through planned activities, partnerships with community resources, providing opportunities for fatherhood/male involvement at all levels in the Head Start program, and creating a welcoming environment for fathers at every Head Start/Early Head Start site.

TOTAL FAMILY

TCA's comprehensive case management services operates on the underlying premise that improving future opportunities for vulnerable children requires helping parents secure the resources, connections, and skills they need to support, nurture, and provide for them today. Total Family's foundation is based upon the notion that children's success is inextricably connected to the strength and resourcefulness of their families. Yet, while families are the most critical support in a child's life, the reality is that as a nation we continue to craft programs, practices, and policies aimed at improving outcomes for children and youth without consideration of family context, family needs, family involvement, and family influence.

TCA (Grantee) Centers:

Annette Head Start Center
1625 Annette Street
New Orleans, LA 70116
(504) 942-5552/ (504) 942-5501 fax

Carrollton-Dunbar Head Start Center
9301 Colapissa Street
New Orleans, LA 70118
(504) 483-6789/ (504) 483-6755 fax

Founders Head Start Center
4128 Franklin Avenue
New Orleans, LA 70122
(504) 945-4128/ (504) 943-0568 fax

M.L.K. Head Start Center
1401 Simon Bolivar
New Orleans, LA 70113
524-0391/ (504) 529-4453 fax

Berean Head Start Center
1629 Simon Bolivar
New Orleans, LA 70113
(504) 524-1281/ (504) 524-3080 fax

Diana Head Start Center
2144 Pace Blvd.
New Orleans, LA 70114
(504) 366-4626/ (504) 368-1862 fax

James Singleton Head Start Center
14441 Curran Blvd.
New Orleans, LA 70128
(504) 240-3300/ (504) 240-7147 fax

Peace Head Start Center
2500 Broad Street
New Orleans, LA 70125
(504) 822-8418/ (504) 822-8427 fax

Pearlie Hardin Elloie Head Start Center
3029 Wall Blvd.
New Orleans, LA 70114
(504) 366-4171/ (504) 366-4799 fax

TCA Head Start @ Mahalia Jackson
2405 Jackson Avenue
New Orleans, LA 70113
(504) 359-6891/

Delegate Head Start Centers:

Catholic Charities Archdiocese of New Orleans

El Yo Yo Head Start Center
735 General Pershing St.
New Orleans, LA 70115
(504) 899-6165/ (504) 899-6038 fax

Louise Head Start Center
1205 Louisiana Avenue
New Orleans, LA 70115
(504) 891-2871/ (504) 891-3129 fax

Incarnate Word Head Start Center
8326 Apricot Street
New Orleans, LA 70118
(504) 861-6366/ (504) 861-6361 fax

St. John Head Start Center
1920 Clio St.
New Orleans, LA 70113
(504) 529-2557/ (504) 566-4194 fax

Central City Economic Opportunity Corporation

Central City E.O.C. Head Start Center
2020 Jackson Avenue
New Orleans, LA 70113
(504) 524-3484/ (504) 524-6485 fax

Kingsley House

Kingsley House Head Start Center
1600 Constance St.
New Orleans, LA 70130
(504) 523-6221 x179/ (504) 529-7477 fax

TCA, Inc. Early Head Start Centers

Hope Early Head Start Center
4521 Martin Luther King Blvd
New Orleans, LA 70125
(504) 309-0396/ (504) 304-8351 fax

Pearlie Hardin Elloie Early Head Start Center
3029 Wall Blvd.
New Orleans, LA 70114
(504) 366-4171/ (504) 366-4771
James Singleton Early Head Start Center
14441 Curran Blvd.
New Orleans, LA 70128
(504) 240-3300/ (504) 240-7147 fax

TCA Early Head Start Center @ Mahalia Jackson
2405 Jackson Avenue
New Orleans, LA 70113
(504) 359-6891/

Delegate Early Head Start Centers:

Catholic Charities Archdiocese of New Orleans

El Yo Yo Early Head Start
735 General Pershing Street
New Orleans, LA 70115
(504) 899-6165/ (504) 899-6038 fax

Incarnate Word Early Head Start Center
8316 Apricot Street
New Orleans, LA 70118
(504) 861-6366/ (504) 961-6361 fax

Kingsley House Early Head Start Center & Family
Child Care Homes
1600 Constance St.
New Orleans, LA 70130
(504) 523-6221 x179/ (504) 529-7477 fax

Urban League

Urban League Early Head Start Center
611 N. Rampart Street
New Orleans, LA 70112
(504) 525-2911/ (504) 525-2925 fax

Child Care Partners:

Dryades YMCA
1924 Philip Street
New Orleans, LA 70113
(504) 561-0606/ (504) 581-3708 fax

Hume Child Development Center
319 N. Tonti Street
New Orleans, LA 70119
(504) 822-7883/ (504) 822-1594 fax

Happy Kids
4800 Downman Road
New Orleans, LA 70122
(504) 261-6688/ (504) 241-6671 fax

Royal Castle Child Development Center
3800 Eagle Street
New Orleans, LA 70118
(504) 488-1045/ (504) 488-1465 fax

ENERGY SERVICES

Ray Guidry, Director
4518 Thalia St.
New Orleans, LA 70125
504-638-1894
ray.guidry@tca-nola.org

The Energy Services Program assists participating households in New Orleans to maintain affordable, continuous, and safe home energy, while lowering their energy burdens. The Energy Services Program helps pay home utility cost. Households with the highest energy cost receive the greatest benefit. Both, homeowners and renters may qualify.

LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP is the energy assistance program that provides eligible low-income households with help paying their utility bills. Benefits are based on several conditions including, total household income, the number of people living in the home, the cost of the utility bill, and whether the applicant receives a utility allowance. Currently eligible applicants in Louisiana may receive up to three (3) separate benefits per year depending on each applicant's circumstances. Applications are accepted on a first come, first served basis with special attention given to households with members over 60 years of age, household members with disabilities and households with children age five and under.

WEATHERIZATION ASSISTANCE PROGRAM

This program was designed to assist low-income households with their cooling or heating bills by providing home energy and efficiency services. After a household is determined to be eligible, a certified Louisiana Weatherization Auditor completes an inspection of the home for energy, health and safety concerns. Work will be done by local licensed and insured contractors at no cost to the occupants. Typical work included air sealing, attic and/or sidewall insulation, weather-stripping and/or minor repairs associated with the weatherization work. All Work receives a thorough Quality Control Inspection by the agency's Energy Auditor. Households with incomes up to 200% of the poverty level are eligible. Due to limited funding, priority points are awarded to households with members who are elderly, disabled, and/or have children under the age of five. Households with exceptionally high energy bills may also receive priority service. Tenants with landlord approval as well as homeowners are eligible.

ENERGY CONSERVATION AND WEATHERIZATION WORKSHOPS

TCA provides "How to Energy Conservation Clinics and "How to Weatherization Conservation Clinics" and other multimedia resources weekly to low income households to assist in lowering the family's energy consumption.



SERVICES

COMMUNITY SERVICES

Carolyn G. Ford, Director
1420 S. Jefferson Davis Parkway
New Orleans, LA 70125
504-872-0355
cford@tca-nola.org

Community Services is responsible for continuing to wage the direct war on poverty by developing and implementing programs that address the most serious needs of low-income residents. Community Services coordinate TCA's Total Access by providing services to residents that help them improve their lives and enhance social life within the community.

COMMUNITY OUTREACH

TCA provides a variety of information and referral services to low-income families through multiple means of interaction including social media. The assistance includes community meetings, citywide and neighborhood canvassing. Community health forums and fairs will be provided to communicate information on health care services, imminent health crisis and other health related information.

CRISIS INTERVENTION

TCA provides emergency assistance to low income resident who find themselves in a crisis situation that requires immediate intervention and support.

COMMODITY DISTRIBUTION PROGRAM

Commodity Distribution Program which supplements the food needs of low and moderate-income households in Orleans Parish. This program assists people by promoting smarter shopping, wiser menu preparations, and greater nutritional awareness.

HOMELESS ASSISTANCE

In partnership with Unity for the Homeless, TCA provides assistance to customers for 1st month rent and deposit, utility payment and furniture. Interventions may be provided customers who may require assistance to overcome barriers, such as poor tenant history, credit history and discrimination based on ethnicity, gender, family make-up and income source.

EMPLOYMENT AND WORKFORCE DEVELOPMENT SERVICES

The Agency will provide an individual seeking employment with Job Counseling services, Life Skills, Case Management, and Job Search. The TCA Employment activities are coordinated with Job I to provide the participant with options of coordinated employment services. Job seekers must be eligible and live within Orleans parish. Individuals seeking employment and are successful with employment is followed up for 18 months. The Agency provides Case Management services and assist individuals with obtaining support services. TCA's Workforce Development Center is linked with area schools, employers and organization to provide services, which are designed to make job development attempts more successful.

JOB COUSELING & JOB READINESS SERVICES

TCA provides individuals seeking employment with job counseling services which includes career assessment, employment counseling and service referrals. Also, the agency provides individuals seeking employment with pre-employment skills training through workshops and case management.

YOUTH WORK EXPERIENCE

The TCA Youth Work Experience Program provides job placement services to low-income and disadvantaged full-time students between the ages 16 and 21. The program operates in two cycles, Fall and Summer

ADULT BASIC EDUCATION

TCA provides Adult Basic Education and General Equivalency Diploma instruction to individuals seeking to increase their educational levels or reduce or eliminate illiteracy to increase their employability.

COMPUTER LITERACY

TCA provides basic computer literacy and advance MS Office systems instructions to individual seeking to increase their educational levels or reduce or eliminate illiteracy to increase their employability as a component of their self-sufficiency plan.

YOUTH DEVELOPMENT

Youth Development focuses on the critical needs of at-risk and economically disadvantaged teens, providing them with opportunities to earn, learn, and achieve success in school and in life.

YOUNG EXECUTIVES

TCA provides skills enhancement and career exploration to youth between the ages of 12 – 15. Select participants are also enrolled in media and design classes which impart graphic design knowledge and skills.

SENIOR SERVICES

TRANSPORTATION PROGRAM

The TCA's Transportation Program provides transportation services for the elderly and/or handicapped in areas where there is a gap in special transportation services. The program gives people access to shopping, medical appointments, education, training and recreation in the community. The program is a scheduled service and not a demand service.

WATER ASSISTANCE

The Water Service Assistance Program provides assistance with Sewerage & Water Board bills to elderly and disabled persons who are unable to pay the bill due to emergency circumstances.

FINANCIAL FUTURES

TCA Financial Futures is part of an eight-point poverty reduction strategy that designed to encourage savings and improve personal financial planning to help low-income individuals build productive assets and self-sufficiency. Specifically the program assists customers with exploring the wealth of services available to help them move to more permanent self-sufficiency and acquire assets many previously believe as unattainable. Within Financial Futures three programs are offered:

INDIVIDUAL DEVELOPMENT ACCOUNTS

The Total Community Action Individual Development Account (TCA-IDA) program is administered by the TCA in partnership with the Total Community Action Federal Credit Union (TCAFCU). The program is designed to encourage savings and improve personal financial planning to help low-income individuals build productive assets and self-sufficiency.

HOUSEHOLD FINANCIAL COUNSELING

Families are educated on budgeting and income management skills through workshops and individual counseling

TAX ASSISTANCE CENTER

Total Community Action Tax Assistance & Education Center is organized to educate the community about benefit of the EITC, particular low-income workers and businesses. Also the Center provides free income tax filing through the Internal Revenue Services – Volunteer Income Tax Assistance program. TCA operates 9 free tax preparation sites citywide.



NEIGHBORHOOD SERVICES

Total Community Action, Inc. is a parish wide service agency for any and all eligible residents of Orleans Parish. TCA responds to the needs of our community through our decentralized, city-wide network. At these community outposts, we give hands-on assistance on a day-to-day basis through a broad spectrum of specialized programs. As a community action agency our purpose is to promote a better focusing of resources on the goal of individual and family self-sufficiency. The purpose of Neighborhood Services is to work with citizens and other stakeholders to improve neighborhoods in designated areas. Community building, a process used to make positive changes in a community, is one way that TCA advances its mission. As part of the community, TCA forges partnerships with neighbors, associations, institutions, city government, and others already in the community to effect change. With its community-driven building practices and strong citizen involvement, small efforts such as block clean-ups to major redevelopment efforts are possible.

TARGET COMMUNITY

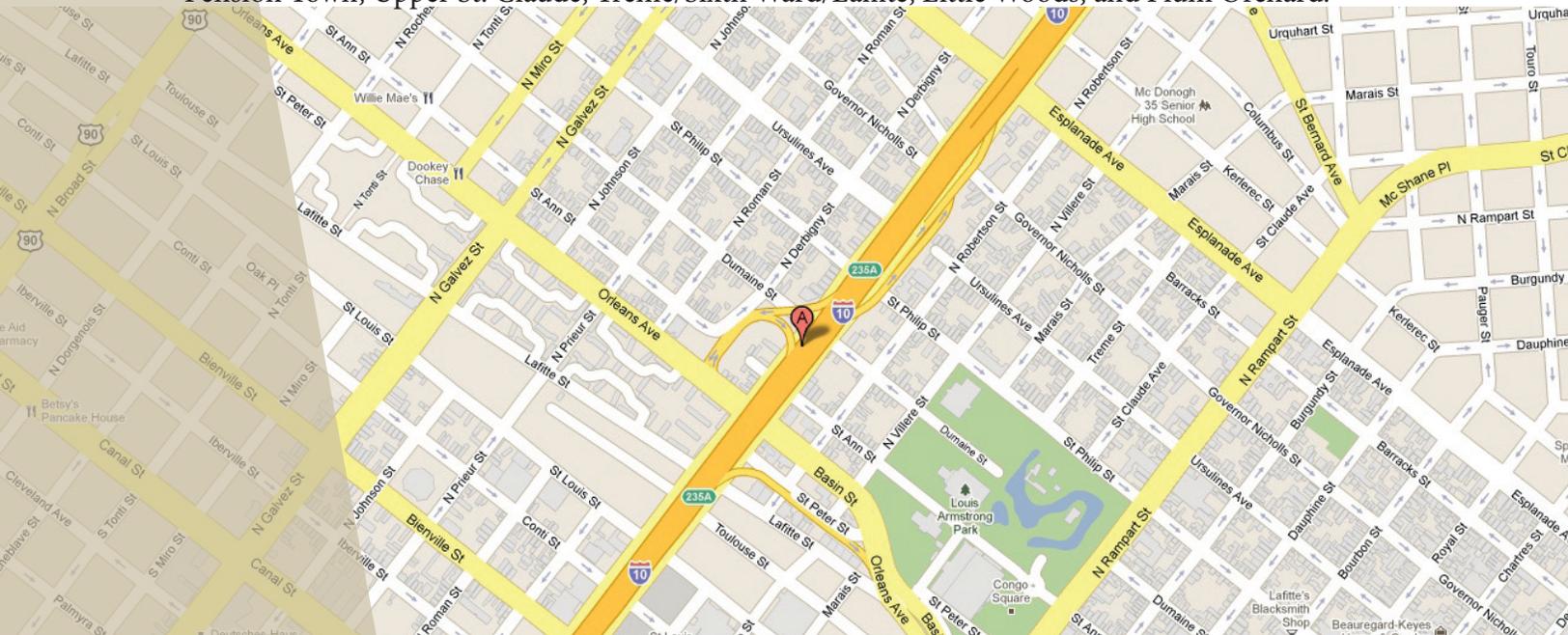
A geographic area designated to enhance the opportunity for residents who are low income to achieve and maintain their maximum feasible participation in the planning, delivery and evaluation of services for individual and family self-sufficiency. The commitment of the agency will continue to include the availability of any and all universal services of the agency, community organizing, family empowerment and priority in service information and empowerment. Target communities chose democratically selected residents to serve on the TCA Board of Directors.

TCA Target Communities for the period 2010-2015 are Central City, Algiers- Fisher, Upper and Lower Ninth Ward, St. Bernard communities; and new target areas of Gert-town/Hollygrove and Village de' Iest.

GATEWAY COMMUNITY

A Gateway Community is a pre-defined city neighborhood or select geographic boundary that is in close proximity to a Target Neighborhood in which residents share a vested interest including school, work, transportation, social and commerce. The commitment of the agency for gateway communities will include community organizing, and family empowerment.

The TCA Gateway Communities for the period 2010-2015 are Lower Coast of Algiers/Cutoff, Leonidas/Pension Town, Upper St. Claude, Tremé/Sixth Ward/Lafitte, Little Woods, and Plum Orchard.



Total Community Action Community Directory

Department	Contact	Phone
Executive Office	President/CEO	(504)872-0337 (504)872-0339 Fax
	Executive Assistant	(504)872-0334
Human Resources	Director	(504)872-0332
	Information	(504)872-0338
Administration		(504)872-0331
Accounting	Supervisor	(504)872-0340 (504)872-0345 Fax
Outreach & Marketing	Coordinator	(504)373-6373
Office of Children Youth & Families 4521 Martin Luther King Blvd. New Orleans, LA 70125	Director	(504)309-3503 (504)309-3492 Fax
	Executive Assistant	(504)872-0490
	Early Head Start Specialist	(504)309-3501
	Disability Specialist	(504)309-3509
	Health Specialist	(504)309-3494
	Education Specialist	(504)309-3508
	Construction Specialist	(504)309-3502
	Nutrition Specialist	(504)309-3496
	Family Services Coordinator	(504)309-3510
	Data Specialist	(504)309-3511

DIRECTORY

Head Start Centers	Berean Head Start Center 1629 Simon Bolivar Ave. New Orleans, La 70113	(504)524-1281 (504)524-3080 FAX
	Diana Head Start Center 2144 Pace Blvd. New Orleans, La 70114	(504) 366-4626 (504) 368-1862 FAX
	M.L. King Head Start Center 1401 Simon Bolivar Ave. New Orleans, La 70113	(504) 524-0391 (504) 529-4453 FAX
	Founders Head Start Center 4128 Franklin Ave. New Orleans, La 70122	(504)945-412 (504) 943-0736 FAX
	Carrollton-Dunbar Head Start Center 9301 Colapissa Street New Orleans, La 70118	(504)483-6789 (504) 483-6755 FAX
	Pearlie H. Elloie Head Start Center 3029 Wall Blvd. New Orleans, La 70114	(504)366-4170 (504) 366-4799 FAX
	Peace Head Start Center 2500 Broad Street New Orleans, La 70125	(504) 822-8418 (504) 822-8427 FAX
	Annette Head Start Center 1625 B. Annette Street New Orleans, La 70116	(504) 942-5552 (504) 942-5501 FAX
	Tca Head Start At Mahalia Jackson 2405 Jackson Ave New Orleans, La 70113	(504) 359-6891
	James Singleton Head Start Center 14441 Curran Blvd. New Orleans, La 70128	(504) 240-3300 (504) 240-7147 FAX
	Hope Early Head Start Center 4521 Martin Luther King Blvd. New Orleans, La 70125	(504) 309-0396 (504) 304-8351 FAX
Planning, Research & Development	Director	(504)302-9140 (504)324-5037 Fax
Information Technology		(504)302-9140

Total Community Action Community Directory

Energy Services	Director	(504)304-8663 (504)304-0031 Fax
	General Information	(504)267-4817
	Appointment Line	(504)324-8609
	Weatherization Services	(504)304-0669
	Weatherization Appointments	(504)218-5282 (504)218-5505
Community Services	Director	(504)872-0355 (504)872-0357ax
	Employment	(504)872-0348
	Youth Work Experience	(504)201-3882
	Homeless Prevention	(504)872-0347 (504)872-0350 Fax
	Financial Futures	(504)872-0329
	Tax Assistance	(504)872-0330
	Adult Education	
	Transportation	(504)267-4051
Neighborhood Centers	Algiers Fisher 1111 Newton Street New Orleans, LA 70114	(504)366-6321 (504)363-2122 (504)263-1268 Fax
	Central City 2020 Jackson Ave New Orleans, LA 70113	(504)524-3484 (504)524-1383 (504)523-8168 Fax
	Desire Florida 2014 Caffin Ave New Orleans, LA 70117	(504)942-1473 (504)942-1470
	Lower Ninth Ward 2014 Caffin Ave New Orleans, LA 70117	(504)942-1471 (504)942-1472 (504)942-1470 Fax
	St. Bernard Center 3233 ½ St. Bernard Ave New Orleans, LA 70119	(504)945-0011 (504)945-2911 (504)945-9911 Fax
Credit Union 1422 S. Jefferson Davis Pkwy New Orleans, LA 70125	Manager	(504)872-0351 (504)872-0353 Fax

DIRECTORY



Total Community Action, Inc
1420 South Jefferson Davis
New Orleans, LA 70125
www.tca-nola.org | (504) 872-0334

Thelma Harris- French
President/ CEO



The Promise of Community Action:

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.